

Call Eastern Drill Company 800-253-1451



FAQ's :Frequently Asked Questions

Question: Is it wise to have my plumber do my water system installation? He tells me that since he is already there doing the in-house plumbing, that he can do the water system installation cheaper.

Answer: In most cases, that is about all you would get, a cheaper water system; not only in the price, but in the quality as well. You wouldn't call a well driller to do your house plumbing so why should you have a plumber do your water system installation? You may have a well that produces more water than you would ever need, but if that system is not designed properly, it could lead to insufficient water pressure throughout the house as well as an insufficient water supply.

Nobody knows your water well better than the drilling contractor who installed it. They know where the water zones were encountered in the well, they know the amount of water that the well is producing, they know the proper size pump for the installation and they know how to design and install the best water system to meet your needs. They are also educated in the installation of the proper size pressure tanks that will extend the life of your pump, if properly installed.

If your drilling contractor is also a water system installer, you can make no better choice for your water system installation. One other thing to consider, if you have one contractor drill your well and another contractor install your water system, when a problem occurs, which contractor is responsible for the repairs. Is it a well problem or is it a water system problem? With one contractor, you will not have this dilemma.

One final thought, you may have the best water well around, but if the water system is not designed and installed properly, you will have a life time of problems. Don't take your well and water system lightly. Trust your installation to a professional contractor. Eastern Drill Co. is a full-service company you can trust.

Question: After calling several contractors, I find that the prices may vary somewhat. Is the cheapest price the best price?

Answer: In most cases, NO! There is a difference in the quality of work being done and this certainly applies to the water system installation as well as the well drilling. You may not see it, but it is there. In most cases, you will get what you pay for and by the time you realize you have a problem it is too late. The cost for unnecessary repairs will be far greater than the cost for having your system installed properly in the first place.

Question: Can I be assured of having a certain quality or quantity of water in my well?

Answer: Unfortunately there is no way to determine either the quality or the quantity of the water that will be found in your well, prior to the actual drilling of your well. Once your well has been completed, you will know the quantity of water encountered, but will not know the quality of the water until it has been tested by a state laboratory.

There are generally three main components that will affect your water quality and in most cases, they can be treated through filtration systems. The three biggest areas of concern are Iron, Ph and Hardness. Once the water quality has been analyzed, appropriate filtration systems can be recommended. Once again, use a professional for these services or you could wind up paying huge sums of money for a filtration system that you don't need or paying for a filtration system that simply will not do the job for you. Eastern Drill Company offers these services.

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Question: How much water do I really need to operate my home on a daily basis?

Answer: A lot of factors need to be considered before this question can be answered. How many people will be living in the home? How many bathrooms will be in the house? Do you plan on doing considerable outside watering for your yard or landscaping? Will you have a swimming pool or a hot tub and expect to use your well water for filling or capping it when needed? Will you have livestock to water and if so, how many? Another thing to consider is if you are planning on having a sprinkler system installed.

All of these uses require certain amounts of water and these are questions that you would need to have answered prior to drilling. It is better to plan ahead and know what your intended use will be. Only then will you have any idea as to how much water you really need. Once again, speak with us at Eastern Drill Company about these concerns prior to drilling.

One important point to keep in mind is that while you may want a certain amount of water, there is no guarantee that you will find it and occasionally your well may not produce enough water to supply your home. If this is the case, then you have three options: 1) continue drilling in hopes of finding water at a deeper depth, or 2) make arrangements to hydrofracture the well, or 3) terminate the drilling operation and make arrangements to have a second well drilled at another location on your property. However, rather than drilling a second well, Eastern Drill Company recommends [hydrofracturing \(hydrofracking\)](#) as a far more cost effective means and offers a 99% success rate. Saving both time, money and less risk of digging up property.

Regarding low yield wells, storage becomes a huge factor. Wells that produce ½ gallon per minute (GPM) or less have provided an adequate water supply for a home due to the depth of the well and the storage that it contains. You simply learn what you can and what you cannot do. In the case of a low yield well, it is highly recommended that certain types of safety devices be installed to prevent the water system from being burnt up due to a lack of water.

Question: I have been offered a "Package Deal" for my well and water system installation. Please explain what this is and is it a good deal for the customer?

Answer: A "Package Deal" is a proposal where certain well companies will offer the customer a set firm price for the drilling of the well and the complete water system installation. One fee for all services rendered. I am sure you have heard the saying, "If it sounds too good to be true, it probably is." On very few occasions will a "Package Deal" favor the customer. First of all, a drilling contractor, in most instances, has no way to know the depth of your well until it has been completed and only after the well has been completed, can the water system be sized and priced accordingly. If it is done prior to this information being known, the customer's best interest is not being considered. If the well goes deeper than what that contractor figured, corners will be cut in order to make up what the contractor lost. Once a certain depth has been obtained, regardless of whether or not water was found, some drilling companies actually remove their equipment from the property and decided to cut their losses at that point. READ THE FINE PRINT.

If someone offers you a "Package Deal" and you accept it, be prepared to accept a water system that, in most cases, will be undersized. Rarely, if ever, will a water system be oversized in a "Package Deal." It is important to understand that an undersized water system will lead to bad water pressure, low yields and premature pump failure due to an undersized pressure tank or an undersized pump motor.

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